



## Mindgate's Freight Payments Solution to streamline collections in Logistics industry.

### About Customer

International Shipping & Logistics Company

As the world's largest shipping and logistic company, it moves 12 million containers every year and delivers to every corner of the globe.

### Business requirements

The customer was looking for a partner who could help them with automation of their Payment collection & Reconciliation process for cargo shipping and real-time accounting of payments made by the customer.

The system would be required to have 24x7 availability for generation of Original BL, HBL Copy, HSS Agreement Copy, Consignee NOC, CMC Bond Copy, Import/Export online & offline payment, etc.

### Solution offered

Mindgate's team of consultants did a detailed requirement analysis for a clear understanding. Under this analysis it suggested a comprehensive web-based portal to be developed for the customer. This portal would include modules helping the customer to create requisite document, provide offline payment updates / make online payment, download copies and upload requisite documents. Backend verification, payment accounting & reconciliation platform.

### Implementation highlights

- Technology Stack: Front End : ASP.Net , Back end: SQL Server2008 , built on MVC 5 standards.

### Benefits accrued

The online payments portal has proved to be a big success for the customer. It has been recognized as one of the important systems which are critical for smooth functioning. The company is now planning to replicate the system for its other international territories.

Benefits include:

#### Better Customer Services


- The portal has enabled 24x7 availability, one stop solution for customer interaction for cargo shipping payments and documentation.


#### Reduced TAT

- Since reconciliation process has become simpler, process TAT has gone down considerably and has led to a highly transparent system.
- No manual interaction, paper work and physical visit to collection points.


**WE MAKE TRANSACTIONS SIMPLE & SECURE FOR EVERYONE.**


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